

DEPLOYMENT ENTITLEMENTS HANDBOOK



A SOLDIER'S GUIDE TO FINANCIAL ENTITLEMENTS

















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DEPLOYMENT ENTITLEMENTS HANDBOOK



PREFACE

We have designed this quick reference handbook to provide you with an understanding of military pay entitlements and allowances related to service in the OIF/OEF area of operations. It contains a brief explanation of each entitlement or allowance, who is eligible to receive it, and the applicable amount(s). No quick reference handbook can answer all questions for all situations and this is not the intent. You should direct questions concerning individual situations and unique circumstances to your unit Personnel Administration Centers (PAC) and/or servicing finance units.

The presence of an entitlement or allowance in this handbook does not guarantee that every Soldier deployed to the SWA region is authorized to receive the entitlement or allowance. To qualify for an entitlement or allowance each Soldier must meet the criteria governed by the applicable regulation and be able to substantiate with applicable documentation prior to receipt of payment.

An entitlements map of some commonly visited areas within SWA is on page 5.



DEPLOYMENT ENTITLEMENTS HANDBOOK



ENTITLEMENTS MAP as of 14 OCT 06

TURKEY: Hardship Duty Pay - \$100 (Afyon, Batman, Corlu, Diyarbakir, Gaziantep, Iskendrun, Mardin, Mersin, Oguzeli, Sabiha Gokeen, Sanluiurfa, Tasucu, Nusaybin, Konya, and Pircinlik only); Hardship Duty Pay - \$50 (Eskisehir only), Hostile Fire Pay (Excluding Turkish Straits), Savings Deposit Program, FSA-II, BAS, Per Diem, SLA

JORDAN: Hardship Duty Pay -\$100 (King Faisal AB, Prince Hasan, Shaheed); Hardship Duty Pay \$50 (all others), Hostile Fire Pay, Savings Deposit Program, CZTE*, FSA-II, BAS, Per Diem, SLA

KUWAIT: Hardship Duty Pay - \$100, Hostile Fire Pay, Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA

SAUDI ARABIA: Hardship Duty Pay - \$100 (Ar'ar Airport & Tabuk Air Base only), Hostile Fire Pay, Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA



QATAR: Hardship Duty Pay - \$50 (Al Udeid, Camp Snoopy, and Camp As Syliyah); Hardship Duty Pay - \$0 (all others), Hostile Fire Pay Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA

SYRIA: Hardship Duty Pay - \$100; Hostile Fire Pay; CZTE*; FSA-II, BAS, Per Diem, SLA

UZBEKISTAN: Hardship Duty Pay - \$100, Hostile Fire Pay, Savings Deposit Program, CZTE*, FSA-II, BAS, Per Diem, SLA

IRAQ: Hardship Duty Pay - \$100, Hostile Fire Pay, Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA

AFGHANISTAN: Hardship Duty Pay - \$100, Hostile Fire Pay, Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA

PAKISTAN: Hardship Duty Pay - \$100, Hostile Fire Pay, Savings Deposit Program, CZTE, FSA-II, BAS, Per Diem, SLA

*Mission must be designated in support of operations within a combat zone



TEMPORARY DUTY (TDY)



PER DIEM

Per diem is a travel allowance provided as a daily payment in lieu of reimbursement of actual expenses during government directed travel. Soldiers deployed under Temporary Change of Station (TCS) orders, Temporary Additional Duty (TAD) orders, or Group Travel Orders (unit movement orders) are entitled to per diem.

The amount of per diem is based on the availability of lodging, meals, and the incidental expense rate specified by the Per Diem, Travel, and Transportation Allowance Committee for the location. The current specified incidental expense rate for all overseas locations is \$3.50 per day. Specified lodging and meal rates vary by location.

In general, deployed Soldiers only receive the incidental portion of per diem as military lodging and meals are available throughout the theater.

Soldiers do not receive per diem during rest and recuperation leaves, bad conduct status (such as AWOL), or while in an in-patient status in a medical treatment facility (MTF) or a passenger on a government vessel.



TEMPORARY DUTY (TDY)



FINAL SETTLEMENT VOUCHER

All active duty Soldiers must submit their final vouchers within 5 days of redeploying to home station. All reserve component Soldiers must submit their final voucher within five days of demobilization. All Soldiers are required to file a final settlement voucher even if no advances or accruals were received during the TDY period.

To file a settlement voucher, Soldiers must complete a travel settlement voucher (DD Form 1351-2) covering the entire TCS/TAD period. Be sure to annotate clearly any internal TDY periods (see page 8). Submit the voucher with all supporting documents to DFAS following procedures provided by the home station or demobilization-site servicing finance unit. Supporting documents include the following: required receipts, orders, accrual voucher copies, travel advance vouchers, internal TDY settlement vouchers, and copies of deployment/return manifests.

Active component personnel generally submit their vouchers to the finance office servicing their home station. All reserve component personnel must send their vouchers to the DFAS-Indianapolis for processing. Ensure you keep a copy of the entire final settlement packet mailed or faxed to DFAS.



TEMPORARY DUTY (TDY)



INTERNAL TDY TRIPS

If a Soldier on TCS/TAD orders or group travel orders (unit movement order) must perform another TDY, the TCS unit must prepare a new travel order (normally DD Form 1610 format). The traveler should file a settlement of the new TDY upon return to the TCS/TAD point. The servicing finance unit in theater will provide guidance on where to file this voucher.

When a Soldier files the final TCS/TAD settlement voucher, the Soldier must include a copy of the settled TDY voucher as supporting documentation and indicate the travel dates in the itinerary portion of the TCS/TAD travel settlement voucher (DD Form 1351-2).

Soldiers are normally not entitled to per diem at the TCS/TAD point and another TDY point at the same time. Meals and incidental expense portions of per diem are payable at the TDY point rate only. If the Soldier is required to maintain lodging at the TCS/TAD site during the internal TDY, the unit must amend the TCS/TAD order to authorize dual lodging. This authorization will enable the Soldier to receive lodging per diem at both the TCS/TAD point and the TDY point.



FAMILY SEPARATION ALLOWANCE



(FSA-II)

Family Separation Allowance (FSA-II) is intended to offset added expenses incurred by a member due to enforced separation from dependents. FSA-II is payable at \$250 per month (\$8.33 per day). Entitlement begins the day of departure from home station and ends the day prior to return to home station. It will appear as FSA on the Leave and Earning's Statement (LES).

FSA-II is payable to any Soldier with dependents who is TDY for more than 30 days and the dependents are not residing at or near the TDY station. Entitlement stops if the Soldier returns to home station for more than 30 days during the TDY period. FSA is generally payable to a dual military couple with no dependents, if the couple resided together before being separated, and are deployed to different locations. (Only one member is entitled even if both are deployed).

Soldiers are required to complete a DD Form 1561 before FSA-II may start. Agents may not sign the DD Form 1561 on behalf of the Soldier.



BASIC ALLOWANCE FOR SUBSISTENCE



(BAS)

Basic Allowance for Subsistence (BAS) is a cash allowance intended to help reimburse Soldiers for expenses incurred when subsisting themselves.

During a contingency deployment, BAS is normally payable to all officers, warrant officers, and enlisted members. Entitlement begins the day of departure and ends the day of return to home station. Those Soldiers that are meal card holders, will have their meal deductions stopped. BAS is not collected for meals consumed while deployed. Instead, the Soldier forfeits the meal portion of per diem when subsisted at no charge. TCS/TAD orders should reflect periods when Soldiers are charged for subsistence. During these periods, the applicable per diem rate will apply.





BASIC ALLOWANCE FOR HOUSING/ OVERSEAS HOUSING ALLOWANCE (BAH/OHA)

Basic Allowance for Housing/Overseas Housing Allowance (BAH/OHA) is a cash allowance intended to help reimburse Soldiers for expenses incurred when quarters are not provided by the government.

During a contingency deployment, BAH/OHA entitlement does not normally change. Active component Soldiers who were entitled to BAH/OHA prior to deployment generally continue to receive BAH/OHA unless other circumstances change (e.g. designated authority revokes Soldier's authorization to reside off-post). Likewise, Soldiers who were not receiving BAH/OHA generally continue non-receipt unless other circumstances change (e.g. Soldier's spouse uses power of attorney to terminate government quarters). Reserve component Soldiers must establish entitlement to BAH/OHA upon mobilization.

For active component Soldiers, BAH/OHA rates vary by rank, dependent status, and assigned permanent duty station. During deployment, the BAH/OHA rate continues based on the assigned permanent duty station. This rate does not change even if dependents choose to relocate to another area for duration of the deployment, unless orders are issued to assign the dependents to a designated location – then BAH/OHA is based on the designated location.



BASIC ALLOWANCE FOR HOUSING/ OVERSEAS HOUSING ALLOWANCE



(BAH/OHA) continued

For reserve component Soldiers, BAH/OHA rates vary by rank, dependent status, and home of residence zip code/location code. During deployment, Soldiers are entitled to BAH/OHA if maintaining a residence. Rate of BAH/OHA is based on home of residence zip code/location code and applicable dependency status. Soldiers without dependents are entitled to BAH-partial if not maintaining a residence unless the Soldier uses the entitlement for special storage of household goods. Reserve component Soldiers using special storage of household goods and not maintaining a residence are not entitled to BAH.

Effective 1 January 2006, BAH-DIFF is only payable to Soldiers residing in single government quarters based solely on the payment of child support. If a Soldier paying child support has no other dependents and maintains a residence, the Soldier is entitled to BAH/OHA at the with dependent rate.

For more information regarding BAH and OHA, visit https://secureapp2.hqda.pentagon.mil/perdiem/faq.html and click on the BAH or OHA link.



COST OF LIVING ALLOWANCE (COLA)



Cost of Living Allowance (COLA) is a cash allowance intended to enable an equitable standard of living in areas where costs of living is unusually high.

Members permanently assigned to certain designated areas receive this entitlement. During a contingency deployment, COLA entitlement does not normally change. Soldiers who were entitled to COLA prior to deployment generally continue to receive COLA. Soldiers deploying from an area not qualifying for COLA are not entitled to COLA while deployed even if the deployed location is a designated COLA area.

COLA rates vary by rank, dependent status, number of dependents, and assigned permanent duty station. During deployment, the COLA rate remains that of the assigned permanent duty station. Except for periodic adjustments, the basic determination does not change as long as command sponsored dependents remain in the designated area. However, if dependents return to CONUS or leave the PDS area for more than 30 days, COLA is changed to reflect the number of dependents remaining at the PDS. If all dependents leave the PDS for more than 30 days, then COLA changes to the without dependent rate.



HARDSHIP DUTY PAY - LOCATION (HDP-L)



Hardship Duty Pay - Location for Designated Areas (HDP-L) is a special pay intended to compensate Soldiers serving in locations where living conditions create undue hardship on them.

It is payable to all Soldiers who are performing official duties for more than 30 days in a designated hardship duty location (see entitlements map on page 5).

HDP-L rates vary by location. Specified amounts are monthly amounts paid on a daily basis (e.g. \$50 HDP-L rate equates to \$1.66 per day; \$100 HDP-L rate equates to \$3.33 per day; \$150 HDP-L rate equates to \$5 per day). Entitlement begins the day of arrival in the designated location and ends the day of departure. Specified amounts are the maximum receivable for a given month.

In-theater servicing finance units will start HDP-L entitlement after arrival in theater.



HOSTILE FIRE/IMMINENT DANGER PAY



(HFP/IDP)

Hostile Fire/Imminent Danger Pay (HFP/IDP) is a special pay intended to compensate Soldiers serving in locations where they are subjected to imminent danger and/or hostile fire. It is payable to all Soldiers performing official duties in a designated HFP/IDP area (see entitlements map on page 5).

The specified rate for HFP/IDP is \$225 per month. One day spent in a designated HFP/IDP area qualifies the member for the entire monthly amount.

In-theater servicing finance units will start HFP/IDP entitlement after arrival in theater.





COMBAT ZONE TAX EXCLUSION (CZTE) GENERAL



Combat Zone Tax Exclusion (CZTE) exempts Soldiers who serve in designated hostile fire pay areas from payment of income taxes. Both federal and generally, most state income tax withholdings are exempted.

Any Soldier serving in a designated combat zone, or in a designated HFP zone performing direct support to operations is entitled to CZTE.

Officers' pay up to the base pay of the Sergeant Major of the Army, plus HFP are eligible for CZTE. Income earned beyond this amount is fully taxable. For warrant officers and enlisted members, all eligible pay is exempt.

Leave earned while in a CZTE area is also excluded from income taxes. For tax purposes, leave earned in the CZTE area is the first leave used after leaving the CZTE area.



COMBAT ZONE TAX EXCLUSION (CZTE) TYPES OF PAY EXCLUDED



The following military pay items can be excluded from income taxes:

- 1. Active duty pay earned in any month served in a combat zone.
- 2. Student loan repayments that are attributable to periods of service in the combat zone provided a full year's combat zone service is performed to earn the repayment.
- 3. A reenlistment bonus if the voluntary extension or reenlistment occurs in a month they served in a combat zone.
 - 4. Pay for accrued leave earned in any month served in a combat zone.
- 5. Pay received for duties as a member of the armed forces in clubs, messes, post and station theaters, and other non-appropriated fund activities. The pay must be earned in a month the member served in a combat zone.
- 6. Awards for suggestions, inventions, or scientific achievements that members are entitled to because of a submission they made while serving in a combat zone.

A complete listing may be found in IRS Publication 3, The Armed Forces' Tax Guide. For more information visit http://www.irs.gov.



SAVINGS DEPOSIT PROGRAM



(SDP)

The Savings Deposit Program (SDP) allows Soldiers to deposit an amount up to their current unallotted pay into a government savings program that earns 10% annual interest, compounded quarterly at 2.5% (interest based on average quarterly balance). The program pays interest on amounts up to \$10,000.

Soldiers performing official duties in designated areas may participate in the program (see entitlements map on page 5). To be eligible, the Soldier must meet designated criteria for the area and the applicable contingency operation. Generally, Soldiers on orders contemplating duty for more than 30 days can make monthly deposits in theater up to net unallotted current pay and allowances. For more information regarding SDP, visit http://www.dod.mil/comptroller/fmr/07a/07a_51.pdf which outlines requirements for various contingency operations.

Active component Soldiers may contribute through allotment (preferred method) or cash deposits (cash or negotiable instrument). Reserve component Soldiers may only contribute through cash or personal checks. Agents with a power of attorney authorizing them to start, stop or change allotments may start a SDP allotment on behalf of the deployed member once the deployment entitlements are showing in the Soldier's pay account. Agents with a power of attorney authorizing them to make investments on the Soldier's behalf may deposit cash, money orders, traveler's checks or cashier's checks. Agents may not make withdrawals from a SDP account.



THRIFT SAVINGS PLAN



(TSP)

The Thrift Savings Plan (TSP) is a Federal Government-sponsored retirement savings and investment plan that allows "tax-deferred" investing. Effective 2006, if a Soldier elects to contribute from his/her base pay, a Soldier can contribute 1% to 100% of any incentive pay, base pay or bonus pay. However, beginning in 2006 the IRS "tax-deferred" limit for regular TSP contributions is \$15,000.

TSP savings based on earnings while entitled to CZTE will be "tax-exempt" and will be non-taxable when withdrawn at retirement, however, interest income earned on "tax-exempt" contributions is taxable. Effective tax year 2006, the IRS limits on the <u>combination</u> of "tax-deferred" and "tax-exempt" contributions made into TSP is \$44,000.

If you would like to start, change or start TSP contributions, follow the instructions on the myPay website or submit an election form TSP-U-1 to your local finance office.

Information on the TSP loan program or in-service withdrawals can be found at http://www.tsp.gov.



SPECIAL LEAVE ACCRUAL (SLA)



Special Leave Accrual (SLA) is the authority to exceed a 60-day leave balance at fiscal year (FY) end. It is not an additional form of leave. SLA is intended to provide relief to Soldiers not allowed leave during lengthy deployments or periods of hostility. ODCSPER is the proponent for SLA. Governing rules are prescribed in AR 600-8-10, Leaves and Passes, Chapter 3.

SLA is authorized for Soldiers serving in an area in which they were entitled to HFP for at least 120 continuous days. SLA approval for this category is automatic. This includes Soldiers assigned to a designated deployable ship, mobile unit, or other similar prescribed duty and were prevented use of leave due to assignment and designation.

SLA is also authorized for Soldiers who deployed for at least 60 days and less than 120 days to meet a contingency operation of the U.S. or to enforce national policy or an international agreement based on a national security threat, and were prevented from using leave through the FY because of deployment or mission requirements.

Soldiers who earned SLA while in a HFP area have 3 FYs to take the leave. SLA is debited from the leave account using the last in, first out method.



SPECIAL EXTENSION ENTITLEMENTS



(AIP)

Assignment Incentive Pay (AIP) is part of a special incentive package for eligible Soldiers assigned to specific units whose tours are extended during designated deployments and/or hardship assignments. Authority to pay must be designated by the Secretary of Defense (SECDEF) and will state eligibility criteria, amount, and payable time period. Currently, the Department of Defense (DoD) policy for the Southwest Asian Area is: Soldiers **must have served in a designated unit** (per order of the SECDEF) and been in Iraq for more than 12 consecutive months, or more than 12 months of a 15 month period, supporting Operation Iraqi or Enduring Freedom.

Active component Soldiers may choose to receive AIP or tour stabilization at home duty station for a length of time equal to the deployment period. AGR Soldiers have this same option.



SPECIAL EXTENSION ENTITLEMENTS



(AIP) continued

Reserve component (RC) Soldiers assigned to and serving with units in Afghanistan or Iraq (or in theater units not based in Iraq who routinely conduct operations in Iraq or support units that conduct operations in Iraq) are being offered Reserve Component-Assignment Incentive Pay (RC-AIP) as an incentive to volunteer to remain on active beyond their cumulative 24-month mobilization in order to complete 12 months in-country (this includes staging time in Kuwait). RC Soldiers who volunteer to extend on active duty beyond 24-months cumulative mobilization in order to meet 12 months boots on ground (BOG) are authorized \$1,000 per month in AIP.

In order to qualify for RC-AIP, RC Soldiers must have completed 24 months of mobilization under Title 10, United States Code (USC), Section 12302 and must contract to volunteer to remain on active duty in order to complete 12 months BOG and transition to mobilize under Title 10 USC, Section 12301(d), Contingency Temporary Tour of Active Duty (COTTAD).

Additionally, RC Soldiers who have been mobilized for a total of 24 months under USC Section 12302, Partial Mobilization, and volunteer to serve with a deploying unit in Iraq or Afghanistan are also eligible for RC-AIP.

National Guard Soldiers must receive the consent of the State Governor and Army Reserve Soldiers must obtain the consent of the first Colonel/O-6 in the chain of command for voluntary extension on active duty beyond 24 months.

RESERVE INCOME REPLACEMENT PROGRAM (RIRP)

Effective 1 August 2006, eligible reserve component Soldiers who are serving on involuntary active duty orders may be paid an amount equal to the difference between the member's pre-mobilization average monthly civilian earned income and his or her current total monthly military compensation when the civilian earned income is greater than the monthly military compensation by more than \$50 up to \$3,000 per month.

Eligibility: Soldier must meet one of the following criteria:

- a. On or after 1 August 2006, completed 18 continuous months of service on active duty under involuntary orders. Continuous active duty may be accumulated through successive orders to active duty, provided no break in service has occurred.
- b. Completed 24 cumulative months of involuntary active duty during the previous 60 months. The 60-month period used to determine eligibility shall have begun on or after 1 August 2001.
- c. Is serving on involuntary active duty for a period of 180 days or more which commenced within six months or less following the member's separation from a previous period of involuntary active duty for a period of 180 days or more.

Soldiers who may be eligible for RIRP payments must complete DD Form 2919, Reserve Income Replacement Program Eligibility Verification, and include support documentation (involuntary orders, most recent federal income tax filing form to include W-2 or 1099 as applicable, and/or pay records reflecting earned income of the member for the 12 months immediately preceding the date of the member's mobilization). DD Form 2919 may be downloaded from

http://www.dtic.mil/whs/directives/infomgt/forms/eforms/dd2919.pdf.

The servicing personnel office verifies the information on the DD Form 2919 with substantiating documents and the unit commander signs as certifying official. Upon completion, these documents are turned in to the local finance office for authorization and forward to the Defense Finance and Accounting Service (DFAS) for payments.



DEPLOYMENT ENTITLEMENTS



IMPACT ON MONTHLY PAY

The following list demonstrates the impact on entitlements that a deployment may have on your pay. These examples are only estimates and actual amounts may vary. All examples given are based on being deployed to a CZTE area. Refer to previous pages to determine if an entitlement applies to you. Use this only as a guideline to get a closer estimate of your situation:

- 1. Base Pay/Special Pays no change due to deployment
- 2. BAS BAS is not collected for meals consumed while deployed
- 3. BAH no change
- 4. HFP \$225 per month for any period of time during the month
- 5. HDP-L Rate varies by location; \$1.66 per day for locations authorized \$50; \$3.33 per day for locations authorized \$100
- 6. FSA \$250 per month or \$8.33 per day, starting 30 days after separation from family members
 - 7. Per Diem \$3.50 per day
- 8. CZTE Amount equal to federal taxes on LES; Officers not to exceed Sergeant Major of the Army Pay plus HFP (do not include Medicare and social security taxes in this amount). Add amounts determined for each entitlement to determine pay change for the calculated month.



DEPLOYMENT ENTITLEMENTS EXAMPLES



	Single - No Dependents		Married - 2 Dependents	
Entitlements Combat Zone Tax Exclusion 1	<u>SGT</u> \$297.37	<u>CPT</u> \$856.78	<u>SGT</u> \$186.88	<u>CPT</u> \$468.48
Per Diem ²	\$105.00	\$105.00	\$105.00	\$105.00
BAS (Additional) ³	\$272.26	\$ 0.00	\$ 0.00	\$ 0.00
Hostile Fire Pay ⁴	\$225.00	\$225.00	\$225.00	\$225.00
Family Separation Allowance 5	N/A	N/A	\$250.00	\$250.00
Hardship Duty Pay – Location ⁶	Note 6	Note 6	Note 6	Note 6
Total Per Month	\$899.63	\$1,186.78	\$766.88	\$1,048.48

- 1. Combat Zone Tax Exclusion (CZTE) Areas designated as combat zones are exempt from paying Federal Income Tax. For 2006, officers are limited to \$6,724.50 (SMA's pay of \$6,499.50 + \$225 for HFP) for tax exclusion. These CZTE figures are estimates.
- 2. Per Diem \$3.50 per day. All per diem is paid upon travel settlement.
- 3. BAS Soldiers SSG and above receive BAS automatically with no meal deductions.
- 4. Hostile Fire Pay (HFP) Areas designated as hostile fire pay areas are entitled to \$225/month.
- 5. Family Separation Allowance (FSA-II) Payable to Soldiers with dependents.
- 6. Hardship Duty Pay (HDP) Rates are based on location and the designation of that area. Rate varies by location.



OBTAINING CASH IN THEATER



There are several ways to obtain cash in theater:

1. **EagleCash Card (ECC):** The ECC works like a debit card and allows Soldiers to load and unload money directly with their account via Kiosks or Finance Offices onto a Stored Value Card (SVC) in order to make purchases/payments at Postal, AAFES and AAFES sponsored vendors. The local Finance Office is no longer the only source for Soldiers' monetary requirements, and the ECC eliminates the need to always carry cash. The EagleCash Card can be used at Finance Offices, AAFES, Post Offices, and many AAFES sponsored vendors at the following locations in the Operation Iraq Freedom (OIF) Theater: In **Iraq**: Liberty Complex, LSA Anaconda and COB Speicher, and in **Kuwait** at all locations.

Most Local Finance Offices have the ability to load and unload funds from your EagleCash Card. Simply go to the Finance Office and add or remove funds from your EagleCash Card.

Plans are currently being made to expand the EagleCash Card to AAFES and Postal to all locations in Iraq by FY 08.





OBTAINING CASH IN THEATER



(continued)

- 2. Soldiers may cash negotiable instruments with their local finance unit. Personal checks, traveler's checks, money orders, and cashier's checks are accepted. Current limit in theater is \$300 per week for personal checks at locations that do not possess EagleCash Card (ECC) services. Locations possessing ECC allow \$600 per month (up to \$200 cash and \$400 on ECC). However, for locations that possess the EagleCash Card, only \$200 of U.S. cash may be disbursed, the remaining amount will be added to the EagleCash Card, or disbursed in foreign currency (if available).
- 3. Soldiers may obtain a casual payment from their local finance unit. Current limit is \$350 per month. This method is less preferred than cashing negotiable instruments because it impacts the Soldiers' pay. For locations that possess the EagleCash Card, only \$200 of U.S. cash may be disbursed, the remaining amount will be added to the EagleCash Card.
- 4. Cashing checks with AAFES. Not recommended as a primary means because the service is not available in all areas. Most only allow \$20 over purchase amount.
- 5. Debit cards may be used at AAFES for up to \$50 over purchase amount, but are also not recommended as a primary means since the unit may not have an easily accessible AAFES location.

NOTE: Debit cards are not recommended because there are very few ATMs in theater and virtually none in Iraq.



myPAY



myPay is an automated system that allows you to change certain discretionary pay items via the internet. You can view and print leave and earning statements (LES), view and print tax statements, change federal tax withholdings, update bank account and electronic funds transfer information, manage allotments, purchase U.S. savings bonds, control thrift savings plan enrollments, view/print travel vouchers, and view Savings Deposit Program (SDP) account information and balance.

There are four ways to obtain a myPay pin number: 1) Fax your name, SSN, phone number, signature, and copy of a government ID to (216) 522-5800, 2) Mail a copy of your government ID and a written request to: DFAS-Cleveland, Attention: myPay, 1240 East 9th Street, Cleveland, Ohio 44199, 3) Go to the myPay website, https://mypay.dfas.mil, click on the "New Pin" button and follow directions provided, 4) visit your local finance unit. If you fax or mail your request, a temporary PIN will be set to the last five numbers of your SSN. has been reset. Wait at least two business days (allow additional time if you mailed your request) and log on. If you request your pin on-line, a temporary pin will be emailed to your Army Knowledge Online (AKO) email account within 24 hours.

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CONTACT INFORMATION



Reserve Component Pay Support Help Desk

USARC has established a support team called the USAR Mobilization Inquiry Team to assist with and Resolve RC Pay Inquiries and problems when you return back to home station. The team can be reached at: DSN 280-6466/5699/5618/5615; Commercial (608) 388-6466/5699/5618. Email: usarcpayinquiry@emh2.mccoy.army.mil

US Army National Guard Pay Ombudsman

USARNG has established a National Guard Pay Ombudsman to assist with Guard pay issues regarding mobilization. The team can be reached at: 1-877-ARNGPAY.

Email: arng-milpay@arng-fsc.ngb.army.mil

QUESTIONS?

Contact your supporting unit PAC or servicing finance unit.